

Please Call Us Regarding Your Order 216903

orders@bluestarempire.com <orders@bluestarempire.com>

Fri 8/6/2021 9:02 AM

To: alice.gswafs@hotmail.com <alice.gswafs@hotmail.com>

bluestarempire.com Order # 216903

Hi Alice Shiozawa,

You're receiving this email because some or all of the items in your order are currently unavailable. The good news is, we were able to locate substitute products that might work for you!

Please review the items we have listed:

Not Available: 15 Inch Promo Backpack

Replacement: <https://www.bluestarempire.com/24-bulk-15-inch-basic-backpack-assorted-colors/p-2994601.asp>

Whether you would like to move forward with any of the item(s) or not please give us a call at 1-855-221-0536 during our office hours from 10am - 5pm Mon - Thurs and 10am - 3pm on Friday so we can resolve this issue.

Thank you for shopping at bluestarempire.com

Bill To

Alice Shiozawa
1232 CHERRY HILLS ST
PLACENTIA, CA 92870
17145245708

Ship To

Alice Shiozawa
1232 CHERRY HILLS ST
PLACENTIA, CA 92870
17145245708

Payment Method

Visa,
XXXXXXXXXXXX4896

Shipping Method

Ground

Qty.	SKU	Description	Price	Total
2	2986744	17" Kids Basic Backpack in 8 Assorted Colors Case: 24 pieces	\$129.60	\$259.20
1	2560423	15 Inch Promo Backpack Case: 24 pieces	\$103.44	\$103.44
			Sub Total:	\$362.64
			Promo:	\$0.00
			Shipping:	\$84.32
			Tax:	\$0.00
			Grand Total:	\$446.96

PLEASE NOTE - ALL RETURNS WILL BE REFUSED AND NOT REFUNDED WITHOUT AN RMA# - DO NOT RETURN ANY MERCHANDISE WITHOUT CALLING 855-221-0536 - RETURNS SENT WITHOUT AN RMA# WILL BE LOST AND CONSIDERED NOT RETURNED. ALL ORDER CLAIMS MUST BE MADE WITH IN 5 DAYS OF RECEIPT OF MERCHANDISE

PLEASE VISIT OUR WEBSITE TO LEARN MORE ABOUT OUR ORDER POLICIES.

If you have questions about this order, email us at orders@bluestarempire.com
Once again, thanks for shopping with us. We look forward to your coming back and visiting bluestarempire.com again soon!

All ▾

Hello, Alice
Account & Lists ▾ Returns & Orders

0

All **Supporting:** Placentia Rot... ▾ Buy Again Shopper Toolkit Groceries ▾ Livestreams Health & Household Last-minute school supplies

Your Account ▾ Your Orders

Your Orders

Search all orders

Search Orders

Orders

Buy Again

Digital Orders

Local Store Orders

Cancelled Orders

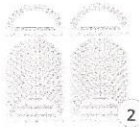
ORDER PLACED August 16, 2021 TOTAL \$91.01 SHIP TO Alice Fern Shiozawa

ORDER # 113-1216928-5682657
[View order details](#) [View invoice](#)

amazon smile

Arriving Wednesday

Track package



24 Pack Protractors Esee Plastic Protractor for School Teachers and Students, 6 Inch Math Clear Protractor

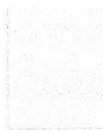
Buy it again

12.95

Change shipping speed

Cancel items

View or edit order



Ampad Efficiency Quadrille Pad, 8-1/2 x 11, White, 5x5, 50 Sheets per Pad, 10 Pads per Pack (22-032C)

Buy it again

19.86

[Archive order](#)

ORDER PLACED August 5, 2021 TOTAL \$116.32 SHIP TO Alice Fern Shiozawa

ORDER # 113-9184028-9550648
[View order details](#) [View invoice](#)

Delivered August 7

Your package was left near the front door or porch.

Track package



BAZIC Products Bright Color 3-Ring Pencil Pouch w/ Mesh Window - 24 Pack (804-24)

Return or replace items: Eligible through September 6, 2021

Buy it again

View your item

30.38

Return or replace items

Share gift receipt

Write a product review



Pink Erasers Pack of 100 - Large Size, Latex & Smudge Free - Bulk School Supplies for Classrooms, Teachers, Homeschool, Office, Art Class, and More!

Return or replace items: Eligible through September 6, 2021

25.99

[Buy it again](#)

[View your item](#)

Delivered August 8

Your package was left near the front door or porch.



Rarlan Highlighters, Chisel Tip, Assorted Fluorescent, 96 Count Classpack

Return or replace items: Eligible through September 7, 2021

19.99

[Buy it again](#)

[View your item](#)

[Track package](#)

[Return or replace items](#)

[Share gift receipt](#)

[Get help](#)

[Write a product review](#)

[Archive order](#)

ORDER PLACED
August 5, 2021

TOTAL
\$13.58

SHIP TO
Alice Fern Shiozawa

ORDER # 113-6900220-0328254
[View order details](#) [View invoice](#)

Delivered August 6

Your package was left near the front door or porch.



Amazon Basics Woodcased #2 Pencils, Pre-sharpened, HB Lead - Box of 150, Bulk Box

Return or replace items: Eligible through September 5, 2021

12.49

[Buy it again](#)

[View your item](#)

[Track package](#)

[Return or replace items](#)

[Share gift receipt](#)

[Write a product review](#)

[Archive order](#)

ORDER PLACED
August 5, 2021

TOTAL
\$65.24

SHIP TO
Alice Fern Shiozawa

ORDER # 113-4081042-5093039
[View order details](#) [View invoice](#)

Delivered August 9



BAZIC Binder Pencil Pouch 48-Pack, 3 Ring Rivet Enforced, Clear Mesh Window, Zipper Pouches Case Cosmetic Bag, 10 Colors

Return items: Eligible through September 9, 2021

59.99

[Buy it again](#)

[View your item](#)

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[Return items](#)

[Share gift receipt](#)

[Write a product review](#)

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